SHEENAM ARORA
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A professional, skilled and motivated individual looking for a diverse role in Web and Software development of a business that will present me the opportunity to endeavor through profoundly specialized programming applications and individual by means of the aim to create benefit and effectiveness of the organization.

TECHNICAL SKILLS

- Knowledge into design and creation of effectual user interfaces.
- Knowledge of graphic designing and photography skills.
- Experience of creating effective prototypes and wireframes for UX designing.
- Worked with Adobe software's.
- Knowledge of current web design techniques and trends.

Technologies *(full list on request):*

Go, PHP, Java, JavaScript, J2EE, C++, C, C#, .NET Framework, AngularJS, jQuery, Git, PERL, Bash, Python, Smalltalk, Servlets, Struts, Eclipse, JSP, Velocity, ASP.NET, VB.NET, WebSphere, Hibernate, Mobile Development (iOS, Android, Phone Gap, Cordova, Ionic framework), AJAX, LINQ, JSON, GWT, Flex, Web Services, XML, HTML, HTML5, CSS, CSS5, SharePoint, Linux, Oracle, SQL Server, SAP DB, Sybase, Access, DB2, SAP SQL Anywhere, Azure, WordPress, Drupal, Shopify, Cisco, Packet Tracer, Block chain

EDUCATION

Interactive Media Management – 2017-2018
Media and Design | Algonquin College | Ottawa, ON, Canada

Computer Systems Technician – Fast Track 2016-2107
Computer Networks | Centennial College | Toronto, ON, Canada

Masters of Technology in Computer Science and Engineering – 2011-2015
Computer Science | Sri Guru Granth Sahib World University | FGS, Chandigarh

EXPERIENCE

Software Developer (Part-Time) Nov 2017 - Present | EDUconnect | Brampton, Ontario

Delivered Improvements to Client Service Hub – Implemented chat bots functionality using Smooch and Chatfuel technology for customer service team to communicate on different platforms with one backend.

Introduced Contact Analytics - that provided actionable insights into customer interactions, improved agent performance and elevated the customer experience.

Web Presence and SEO Improvement – Led SEO evaluation and improvement to increase web presence and search visibility by analysing available data

Wordpress Management and Improvement – Responsible for managing and updating WordPress platform for increasing security and agility of the platform

Software Engineer June 2016 August 2017 - Present | WebBRAINZ | Mohali, India

Assisted in the design and development of user information solutions and Internet applications for a leading financial services company.

Achievement Highlights:

Provided user requirements analysis, design and programming support for enhancement of Web application accessed by 5 million users worldwide.

Fueled additional revenue stream through responsive customer support, generating $18K in new license sales within first few weeks of new product release.

Relevant Experience (As projects done in Interactive Media Management Program**)**

Graphic designing – Branding Package, Logo Designing, Infographic Poster, Animated Infographic   Dec, 2017

Web Development - WordPress Web Template, Portfolio website   Jan, 2018

UX Designing – Prototypes and Wireframes for website   Dec, 2017

PROFESSIONAL DEVELOPMENT

Web Programming with PHP - 2014
Society Promotion of Information Technology, Microsoft | Chandigarh

Web Programming with JAVA - 2013
HCL Info systems | Chandigarh

REFERENCES: Available upon request